



### **Certificate of Approval mandatory training (COA)**

To hold a Certificate of Approval (security licence), the Ministry of Justice and the PSPLA require security guards to undertake mandatory training consisting of the following unit standards:

- 27360 – Conflict Management (Theory)
- 27361 – Conflict Management (Practical)
- 27364 – Introduction to the Security Industry

As New Zealand's leading provider of COA training, we provide full national coverage through our Virtual Classrooms, with face to face classes being held in Auckland. All bookings are done online through our Course Calendar <https://c4group.co.nz/events/>

### **The training.**

The training consists of Unit Standards 27360 and 27364 which are completed online, and you will receive a login to complete these once you have been enrolled in the class. These take around 8 hours to complete (both) but you may take more or less time. They must be completed within 90 days of receiving your login or a further fee is payable.

You will then attend a five hour practical class (either virtual or face to face) where you will complete Unit Standard 27361.

### **English language skills.**

To be able to complete this course you must have good English language skills. If we identify that your English language skills are not sufficient, you will be stood down and asked to complete an English language course or improve your language skills in other ways. You will then be able to rejoin the course at no further charge (as long as this is within 3 months).

## **Virtual Classrooms**

C4 offers Virtual Classrooms for those living outside of Auckland but these can also be attended by those living in Auckland. For more information on these please follow this link:

<https://c4group.co.nz/coa-virtual-classroom/>

## **Certificate of Approval training only**

The fee for this course only covers the training. It does not include the PSPLA licence application fee, or any other services associated with the licencing process. Payment must be received before you attend the course as we cannot accept payments on the day.

**The fee for all 3 Unit Standards is: \$300 (incl GST).**

## **Certificate of Approval Gold Package.**

C4 does more than just the training - we offer a special Gold Package which includes the following:

- Application to PSPLA on your behalf for a licence and payment of application fee
- Course booking
- 5 hour face to face or virtual course (US 27361)
- Access to resource material and online assessments (27360 and 27364)
- Reporting of credits to NZQA
- Uploading your NZQA Record of Achievement to PSPLA

**The fee for our Gold package is: \$600 (incl GST)**

If you want to apply for your own licence, you will need to go to the PSPLA website

<https://www.justice.govt.nz/tribunals/licences-certificates/pspla/>

If you feel that you need more information or just want to have a chat about the course, please contact us on 096367339 or [admin@c4group.co.nz](mailto:admin@c4group.co.nz)