



DEFENSIVE TACTICS

KEEPING YOURSELF AND OTHERS SAFE

In a society where violence and violent crime statistics have increased in recent years, Defensive Tactics skills have become increasingly important. It's essential Security Officers have training in these techniques, so they know how to respond safely and non-aggressively with a harm minimisation focus.

What are Defensive Tactics?

Defensive Tactics are techniques and strategies that a Security Officer or others may be required to use in situations where they are dealing with aggressive persons. This includes persons who may be under the influence of alcohol or drugs and those suffering from mental health issues. These tactics allow a Security Officer to safely and lawfully respond to the threat of violence, or the use of violence, against themselves and others during the course of their duties.

Benchmarked strategies and techniques

Our Defensive Tactics programme provides learners with high level strategies and techniques. The programme is recognised as one of the very best in NZ and is benchmarked against Australian and British standards. All our instructors hold international qualifications in this field and maintain currency by recertifying internationally on an annual basis.

About this course

We are NZ's only recognised NZQA approved and Skills Organisation certified providers of this training. As a Category 1 NZQA PTE, we're able to offer our clients:

- A rigorously quality assured programme that exceeds NZQA requirements
- The ability to award NZQA Unit Standards
- Safe, effective physical training that initially focusses on non-violent techniques to manage critical situations
- Instructors who have considerable experience in using these techniques in the real world

Who is this course for?

Our Defensive Tactics course is suitable for anyone who has a customer-facing or frontline staffing role. This is a one day NZQA approved programme where the learner will achieve Unit Standard 21737 – Mitigate the threat of violence to self and others from aggressive behaviours.



The programme includes:

- Describing the threat of violence to safety of themselves and others
- Identifying and assessing threats to safety of themselves and others
- Identifying and applying appropriate strategies to eliminate or minimise risks to personal safety in a non-aggressive manner
- Using defensive techniques to respond to violence in a non-aggressive manner
- Explaining the immediate post-event activities following an incident involving aggressive behaviour

Delivery: Half-day course

Cost: \$900.00 (incl. GST) Corporate bookings only. Your place or ours.

For any further information or for bookings please contact us on admin@c4group.co.nz or call us on 09 6367339

