



Certificate of Approval training (COA)

To hold a Certificate of Approval (security licence), the Ministry of Justice and the PSPLA require security guards to undertake mandatory training consisting of the following unit standards:

- 27360 – Conflict Management (Theory)
- 27361 – Conflict Management (Practical)
- 27364 – Introduction to the Security Industry

Regardless of where you work, or who you work for, all guards holding a COA with the following endorsements must complete the programme:

- Crowd Controller
- Personal Guard
- Property Guard

As NZ's leading provider of this training, we run courses nationally from Cape Reinga to the Bluff.



Learning problems?

Our programme is specifically designed to support those with learning difficulties and our instructors are simply the best NZ offers. We are committed to supporting learners with literacy issues to achieve the required standard for the mandatory Certificate of Approval training. Unfortunately though, there may be some situations where this isn't possible, and we may have to refer you on to someone else who can assist.

C4 are also committed to ensuring that employers can have confidence in C4 and our training, and that those who graduate from our classes are fit to work in the industry.

Reader/writers.

We aren't able to have reader/writers in the classroom setting but we can provide an assessor on another day to work with you and get verbal evidence. We are also able to refer you to Skills who are the industry training organisation for security. They have literacy and numeracy consultants who can assist you to improve your reading and writing skills at no cost. Please contact us if you would like to take up this option.

Language issues.

If your English is at the level that you need a translator to assist you, unfortunately we are unable to accommodate this in the classroom. Our policy in these situations is to get you to complete an English language course and then rebook once this has been completed. There is no further charge for this so once you have completed your English studies just rebook with us for the next course.

Location not in the calendar?

If your location is not listed in our Course Calendar please email us and we will add you to our waiting list. Once we have enough people we will be able to run a course in your location.

More than four people? If you are booking for more than four people, please contact us at admin@c4group.co.nz and we will be able to assist you.

Licence applications? C4 are able to assist you with the licence application process. Otherwise, please visit the PSPLA website to apply for a licence

<https://www.justice.govt.nz/tribunals/licences-certificates/pspla/>

Assessments.

There are 3 Unit Standards (US) that you will be assessed against:

- US 27360 - online
- US 27361 – face to face classroom day
- US 27364 – online

All assessments must be completed within 3 months of enrolling or a further fee is payable.

Price.

The fee for all 3 US is: **\$330 (incl GST).**

This is for training only and does not include the PSPLA licence application fee or any other services associated with the licencing process.

Certificate of Approval Gold Package.



This package includes the following:

- Application to PSPLA for a licence
- Course booking for classroom day
- One day face to face course (US 27361)
- Access to resource material and online assessments (27360 and 27364)
- Tuakana (support class for 27360 and 27364) (Auckland only)
- Zoom support for those outside Auckland
- Reporting of credits to NZQA
- Uploading your NZQA Record of Achievement to PSPLA

Price.

The fee for our Gold package is: **\$600 (incl GST)**

We also offer all the above services separately or in a different package. Please contact us at admin@c4group.co.nz and we will be able to assist you.